Measuring Volunteer Impact: Tricks of the Trade for Evaluation
PRETEST

Please circle one of the three options for the following five questions.

1. **Outcome Evaluations** of volunteers provide economic data.
   
   True ☐ False ☐ Not Sure ☐

2. A **Post Only** evaluation is the most effective strategy at measuring behavior change.
   
   True ☐ False ☐ Not Sure ☐

3. **Direct Observation** is the most effective method of measuring change in audiences.
   
   True ☐ False ☐ Not Sure ☐

4. **Impact Statements** do not need to include percentage of responses.
   
   True ☐ False ☐ Not Sure ☐

5. A **Retrospective Post** evaluation is administered at the beginning of a program.
   
   True ☐ False ☐ Not Sure ☐

THANKS!!!!
Measuring Volunteer Impact: Tricks of the Trade for Evaluation
POST TEST

Please circle one of the three options for the following five questions.

1. **Outcome Evaluations** of volunteers provide economic data.
   
   True                     False                     Not Sure

2. A **Post Only** evaluation is the most effective strategy at measuring behavior change.
   
   True                     False                     Not Sure

3. **Direct Observation** is the most effective method of measuring change in audiences.
   
   True                     False                     Not Sure

4. **Impact Statements** do not need to include percentage of responses.
   
   True                     False                     Not Sure

5. A **Retrospective Post** evaluation is administered at the beginning of a program.
   
   True                     False                     Not Sure

**APPLICATION OF INFORMATION**
For each statement listed below, circle yes or no based on what you were doing BEFORE you participated in the Evaluation Training, then circle yes or no based on what you plan to do AFTER the Evaluation Training.

<table>
<thead>
<tr>
<th>Subject Matter</th>
<th>Were you doing this BEFORE?</th>
<th>Will you do this NOW?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Follow the Steps to Effectively Evaluate Programs</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Match Client Change Level to Appropriate Evaluation Strategies</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Follow Rules to Write Impact Statements</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Develop Appropriate Economic Impact Data</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

**PLEASE TURN PAGE OVER TO CONTINUE!!!**
**Satisfaction.** Your views on the quality and effectiveness of Extension programs are extremely important. Please take a few minutes to tell us how **satisfied** you are with this program. Your answers to the following questions will help us better meet your needs in the future. Thank you!

<table>
<thead>
<tr>
<th>STATEMENTS</th>
<th>Not at all</th>
<th>Slightly</th>
<th>Somewhat</th>
<th>Mostly</th>
<th>Completely</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality of course materials</td>
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<tr>
<td>Information being <strong>accurate</strong></td>
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<tr>
<td>Information being <strong>new</strong> to you</td>
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<tr>
<td>Information being <strong>easy to understand</strong></td>
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<tr>
<td>Range of topics covered</td>
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<tr>
<td>Completeness of information given on each topic</td>
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<td>Timeliness of information (in time to be useful)</td>
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<td>Helpfulness of the information in decisions about your own situation</td>
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<tr>
<td>Knowledge level of presenters on the subject</td>
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</table>

**OPEN ENDED QUESTIONS BELOW**

What is the most significant thing you learned during this Evaluation Strategy Workshop?

What other information do you need pertaining to these topics?

Please provide any additional information in the space below.

*Thank you very much for your time!!!*